

JOHANN
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JJM Protection Concept



Initial situation

- This document describes the safety measures and rules necessary for the reopening of our museum on Saturday, June 13, 2020.
- In order to protect our visitors and staff from infection, the following protection concept applies immediately and until further notice.
- All our measures are based on the protection concept devised by the Jacobs Foundation and on the general concept put forward by the Swiss Museums Association (VMS), as well as BAG and SECO guidelines.
- Protecting the health of our visitors and employees is our highest priority. We are taking a considered approach and seek to minimize risk.
- We are monitoring the current situation and will continue to adapt this document accordingly.

Hand hygiene

- The JJM provides visitors and staff with disinfectant, which is replenished regularly.
- We ask our visitors to pay without cash whenever possible (EC, credit card, contactless payment, TWINT). If paying cash, we ask that they pay the entrance fee in the exact amount.
- Posters will be sold on request and handed over at the counter without contact.
- We ask our visitors to take the handout to the exhibition home with them after use. The handout can also be downloaded from our website at johannjacobs.com.

Keep distance

- The one and a half-meter distance rule between all those present should be observed at all times. Markings on the floor are provided by way of assistance.
- It's mandatory to wear a mask during guided tours for visitors aged 12 and over and as soon as the minimum distance of 1.5 meters during museum visits and events cannot be maintained.
- A maximum of 10 visitors are allowed in the museum at any given time. Once this number is exceeded, visitors are asked to wait in front of the building or to come by later. Time slots can be booked online at johannjacobs.com.
- Clusters of people should be avoided; the maximum occupancy of each room should be observed. See the signs in each room.
- Security staff is responsible for regulating the flow of visitors and may intervene in case of risky behavior.
- The number of participants in guided tours is limited to six people, including the guide.

Cleaning

- Frequently-touched surfaces including elevator buttons, door handles, stair handrail etc. are disinfected regularly.
- The staff has been given suitable personal protective equipment; cleaning frequency has been increased to protect visitors and staff.
- The museum's ventilation system works with fresh incoming air. The air is constantly being replenished without direct contact with outgoing air. The staff also regularly opens the house and terrace doors.
- Waste is properly disposed of in a closable wastepaper basket.

Additional information

- Opening hours are subject to change. Please refer to our homepage for updated information.
- Please do not visit if you have symptoms of illness.
- Due to the intimate character of the building we are obliged to keep a list of all visitors. This list will be used for contact tracing in the event of a crisis. The data will be deleted after 14 days.



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